

# **Target Market Statement: Core Horse & Pony Insurance Co-Manufactured by Convex Insurance** and SEIB Insurance Brokers Ltd.

**PRODUCT** 

Core Horse & Pony Insurance

PRODUCT DESIGNED FOR?

**TARGET MARKET - WHO IS THIS** Horse and pony owning consumers seeking insurance for their animals.

**TARGET MARKET - ARE** THERE ANY SPECIFIC CHARACTERISTICS, INCLUDING, **CUSTOMER VULNERABILITY,** THAT YOU SHOULD BE **AWARE OF?** 

Consumers requiring cover to protect against unexpected costs of owning or being responsible for a horse or pony in their care.

**TARGET MARKET - WHO IS** THIS PRODUCT NOT DESIGNED FOR, OR ARE THERE ANY TYPES OF CUSTOMER FOR WHOM IT WOULD NOT PROVIDE THE **INTENDED VALUE?** 

This policy is not suitable for consumers seeking insurance for:

- animals other horses or ponies
- horses or ponies with an individual value above £10,000
- racehorses

Please refer to the Convex Core policy for full details of the cover and exclusions. This can be found on the online document section of our web site at Online Documents | SEIB Insurance Brokers

# What are the key value elements of the product that are important for the target market?

- Our UK based specialist Claims Team
- Access to expert equine underwriters
- Flexible cover that can be tailored to meet individual needs

# WHAT CLIENT NEED IS MET BY THIS PRODUCT?

#### **Standard Cover:**

#### **Veterinary Fees:**

Cover for veterinary treatment for accidental external injury, including complementary treatment.

## Saddlery & Tack:

Cover for theft and accidental damage.

#### Liability:

Cover for legal liabilities to third parties for bodily injury or damage to their property.

## Personal Accident & Dental Treatment:

Cover for benefits paid out in the event of death, accidental injury or dental treatment.

## **Rescue Fees:**

Cover for rescue or recovery cost incurred from fire and rescue services.

#### **CONTINUED**

# WHAT CLIENT NEED IS MET BY THIS PRODUCT?

## **Optional covers**

# **Death, Theft or Straying:**

Cover for Death, Theft or Straying up to the horse or pony sum insured or market value whichever is less.

## **Colic Surgery:**

Cover extending Veterinary Fees to include colic surgery.

# Disposal Fees:

Cover for disposal fees and euthanasia charges.

## Farewell Cover:

Cover for disposal fees.

# CAN THIS PRODUCT BE SOLD WITHOUT ADVICE?

This product should be sold in line with FCA regulations and can be sold with or without advice.

# HOW CAN THIS PRODUCT BE SOLD?

This product can be sold face to face, via telephone or electronic communication or a mix of these methods.

## **HOW IS VALUE ASSESSED?**

We assess the value of our products based on a number of metrics as well as customer feedback and insight.

In carrying out this assessment, we take into consideration the standard remuneration in our Terms of Business Agreement with parties. In addition, we will consider any add-ons (including premium finance) that form part of our product in our value assessment.

Further details on our product approval process can be obtained on request.

SEIB Insurance Brokers Ltd, South Essex House, North Road, South Ockendon, Essex, RM15 5BE Registered: Benefact House, 2000 Pioneer Avenue, Gloucester Business Park, Brockworth, Gloucester, GL3 4AW, United Kingdom. SEIB Insurance Brokers Ltd is authorised and regulated by the Financial Conduct Authority.